



ETHICSPPOINT®

Incident Management

Case

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Opened
02/08/2025
Days Open
1

Last modified
02/10/2025
Intake Method
Hotline Phone

Status
In Process

Alert Status
None

Partial Report:
No

Case Details

Reported tier information

Case type:
Allegation

Intake method:

Hotline Phone

Location**Organization/Building name:**

City of Las Cruces, NM (Public)

Branch Number:

1

Location name:

City of Las Cruces Main

Location/Address:

City of Las Cruces Main - 1
700 North Main Street

City:

Las Cruces

State/Province:

NM

ZIP/Postal code:

88001

Country/Territory:

United States

Location Name:

City of Las Cruces Main

Reporter Information**Reporter anonymous:**

Yes

Case Information**Relationship to the Company or Organization?**

Customer

Please identify the person(s) engaged in this behavior:

Brianna Borrego - manager
Andy Hume - director

Do you suspect or know that a supervisor or management is involved?

Yes

If yes, then who?

Brianna Borrego, airport manager
Andy Hume, airport director

Is management aware of this problem?

No

Where did this incident or violation occur?

8990, Zia, Blvd, Las Cruces, New Mexico

Zip code: 88007

Front lobby area

Please provide the specific or approximate time this incident occurred:

On January 2, 2025

How long do you think this problem has been going on?

Once

How did you become aware of this violation?

I observed it

Case Details:

On January 2, 2025, a tenant (names withheld) told the caller that there was a possibility of a gas leak as they smelled the gas smell across the front lobby area. The tenant tried to reach out to Brianna and Andy, because they were responsible for emergency cases; however, they were unreachable.

The caller has not reported the concern to the management department.

The caller requested an investigation, because Andy and Brianna have not given tenants any feedback since then.

Legacy information

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