



ETHICSPPOINT®

Incident Management

Case

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Opened

03/07/2025

Days Open

2

Last modified

03/07/2025

Intake Method

Hotline Web

Status

In Process

Alert Status

None

Case Details

Reported tier information

Case type:
Allegation

Intake method:
Hotline Web

Location

Organization/Building name:

City of Las Cruces, NM

Branch Number:

8

Location name:

Joint Utilities

Location/Address:

Joint Utilities - 8
680 N. Motel Blvd.

City:

Las Cruces

State/Province:

NM

ZIP/Postal code:

88007

Country/Territory:

United States

Location Name:

Joint Utilities

Reporter Information**Reporter anonymous:**

Yes

Case Information**Relationship to the Company or Organization?**

Other

Please identify the person(s) engaged in this behavior:

Sherri Advent - Field Services

Do you suspect or know that a supervisor or management is involved?

No

Is management aware of this problem?

Yes

What is the general nature of this matter?

Not completing work, rude to customers

What do you estimate the monetary value of this matter to be?

USD USD100-USD999

Where did this incident or violation occur?

At different locations in the City

Please provide the specific or approximate time this incident occurred:

Varies

How long do you think this problem has been going on?

3 months to a year

How did you become aware of this violation?

Overheard it

Please identify any persons who have attempted to conceal this problem and the steps they took to conceal it:

Sergio Flores

Case Details:

Sherri is a Field Services Technician that does not complete her tasks, and other Field Services technicians have to pick up her slack. She is

rude to customers and tells them to pay their f***ing bills. Customers have complained and nothing has been done to Sherri besides continues talks. No reprimands. Her supervisor knows about it and has done nothing.

Legacy information

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