



ETHICSPPOINT®

Incident Management

Case

CT

- [Home](#)
- [Cases](#)
 - [All Cases](#)
 - [Cases by Tier](#)
 - [Tier - City of Las Cruces, NM Public](#)
 - [Case 439](#)
 - [General Case Info](#)
 - [Case Details](#)
 - [Follow-ups](#)
 - [Assignments & Access](#)
 - [Participants1](#)
 - [Attachments](#)
 - [Synopsis](#)
 - [Case Notes](#)
 - [History](#)
- [Open New Case](#)
- [Assignments](#)
- [Analytics](#)
- [Admin](#)

Case 439-Customer Relations
[Reminders](#) [Request Translation](#) [Join Chat](#) [Delete Case](#)
Opened
03/18/2025
Days Open
Less than 24 hours
Last modified
03/19/2025
Intake Method
Hotline Phone
Status
In Process

Alert Status
None

Partial Report:
No

Case Details

Reported tier information

Case type:
Allegation

Intake method:

Hotline Phone

Location**Organization/Building name:**

City of Las Cruces, NM (Public)

Branch Number:

1

Location name:

City of Las Cruces Main

Location/Address:

City of Las Cruces Main - 1
700 North Main Street

City:

Las Cruces

State/Province:

NM

ZIP/Postal code:

88001

Country/Territory:

United States

Location Name:

City of Las Cruces Main

Reporter Information**Reporter anonymous:**

Yes

Case Information**Relationship to the Company or Organization?**

Customer

Please identify the person(s) engaged in this behavior:

Johnny (last name unknown) - property manager

Do you suspect or know that a supervisor or management is involved?

Yes

If yes, then who?

Johnny (last name unknown), property manager

Is management aware of this problem?

No

What is the general nature of this matter?

Property manager is harassing the caller

Where did this incident or violation occur?

At the apartment complex

Please provide the specific or approximate time this incident occurred:

March 17, 2025

How long do you think this problem has been going on?

1 to 3 months

How did you become aware of this violation?

It happened to me

Case Details:

On March 17, 2025, Johnny came into the caller's property and touched his/her things. The caller asked Johnny why he was in his/her property and touching his/her things. Johnny told the caller that it was his property, and that he can do whatever he wants to do. The caller pays his/her bills and rent on time, but Johnny gave him/her a 30-day notice with no reason. Johnny harasses the caller with text messages.

The apartments would have plumbing and electrical problems that Johnny either ignores or takes his time to fix. Johnny has a habit of taking the tenants (names withheld) things and going into their properties. The caller feels harassed by Johnny because he is the only African American tenant.

Legacy information

[Privacy Statement](#) | [Terms of Use](#) | [Cookie Statement](#) | [About](#)

© NAVEX Global 2025. All rights reserved.