



Case

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Opened
11/10/2025
Days Open
1

Last modified
11/12/2025
Intake Method
Hotline Web

Status
In Process

Alert Status
None

Case Details

You are now viewing an original edited version of the case, which was reported on 11/10/2025 at 6:07 PM

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Reported tier information

Case type:
Allegation

Intake method:
Hotline Web

Location

Organization/Building name:
City of Las Cruces, NM (Public)

Branch Number:

1

Location name:

City of Las Cruces Main

Location/Address:

City of Las Cruces Main - 1
700 North Main Street

City:

Las Cruces

State/Province:

NM

ZIP/Postal code:

88001

Country/Territory:

United States

Location Name:

City of Las Cruces Main

Reporter Information**Reporter anonymous:**

No

Reporter first name:

Mary

Reporter last name:

Lockard

Phone number:

5756449168

Email address:

christ6150@outlook.com

Contact availability:

Daytime

Case Information**Relationship to the Company or Organization?**

Customer

Please identify the person(s) engaged in this behavior:

Raquel Esquamita - Linquages program administrator.

Do you suspect or know that a supervisor or management is involved?

No

Is management aware of this problem?

Yes

What is the general nature of this matter?

Ms. Esmaquita does not seem to follow laws or rules regarding housing, Business practices and she is very rude and disrespectful to me. She taped a note to my door saying that my rent would go from 71 dollars to 383 dollars in December. My lease says 71 dollars per month and if she is allowed to change the amount then she did not give a 30 day notice.

Where did this incident or violation occur?

Alpine Village, Community of Hope, city of Las Cruces The latest was today, 11/10/2025

Please provide the specific or approximate time this incident occurred:

Monday, November 10th, 2025 today.

How long do you think this problem has been going on?

More than a year

How did you become aware of this violation?

It happened to me

Please identify any persons who have attempted to conceal this problem and the steps they took to conceal it:

Linqages Program Administrators and Supervisors. They ignore the problem. This is the 2nd time I filed a complaint, and nothing has been done. She just continues to do what she wants to do.

Case Details:

Raquel Esquamita saw me in the Lobby of Community of Hope on a Monday. She raised her voice to me and demanded I give her that paper. She was talking about proof of income. I told her I had been sick and she continually repeated about the paper using a loud voice. This was October 19th. On October 21st, she came to my house and taped a paper to my door which said she needed my SSI award letter on the 24th. Yet again, Ms. Esquamita does not know what she is talking about. I don't get SSI so I can't give her that award letter. I have a master's and I am not the program administrator she is. She had me sign paperwork that said my rent was 71 dollars and now she gave me a notice that she is raising the rent to 383. Can she do that? She did not give me 30 day notice.

Legacy information