



Case

Go to Compliance Hub



- Home
- Cases
 - All Cases
 - Cases by Tier
 - Tier - City of Las Cruces, NM Employees
 - Case 494
 - General Case Info
 - Case Details
 - Follow-ups
 - Assignments & Access
 - Participants1
 - Attachments
 - Synopsis
 - Case Notes
 - History
- Open New Case
- Assignments
- Analytics
- Admin

Case 494-Customer Relations
[Reminders](#) [Join Chat](#) [Print](#) & [Download](#) [Delete Case](#)
Opened
01/14/2026
Days Open
Less than 24 hours
Last modified
01/14/2026
Intake Method
Hotline Web
Status
In Process

Alert Status
None

Case Details

View Versions

New Translation

Reported tier information

Case type:
Allegation

Intake method:
Hotline Web

Location

Organization/Building name:
City of Las Cruces, NM

Branch Number:

8

Location name:

Joint Utilities

Location/Address:

Joint Utilities - 8
680 N. Motel Blvd.

City:

Las Cruces

State/Province:

NM

ZIP/Postal code:

88007

Country/Territory:

United States

Location Name:

Joint Utilities

Reporter Information**Reporter anonymous:**

Yes

Case Information**Relationship to the Company or Organization?**

Employee

Please identify the person(s) engaged in this behavior:

Clarissa Portillo - Sr Office Assistant

Do you suspect or know that a supervisor or management is involved?

Do Not Know / Do Not Wish To Disclose

Is management aware of this problem?

Do Not Know / Do Not Wish To Disclose

What is the general nature of this matter?

Visiting with other employees/co-workers. Being loud in the hallways.

Where did this incident or violation occur?

680 N Motel Blvd, back offices

Please provide the specific or approximate time this incident occurred:

During the two weeks that Joe, her supervisor, was off — from December 29, 2025, through January 9, 2026 — this pattern continued. In fact, this typically occurs any time Joe is out of the office.

How long do you think this problem has been going on?

Don't know

How did you become aware of this violation?

I observed it

If other, how?

I can hear and see her frequently away from her desk, speaking loudly and spending extended periods sitting and chatting in Sarah's office, even when Enrique, the project manager, is not present.

Case Details:

I can hear and see her frequently away from her desk, speaking loudly and spending extended periods sitting and chatting in Sarah's office, even when Enrique, the project manager, is not present. She also takes extended lunch breaks, often longer than the allowed one-hour break in the breakroom. I am also confident that Enrique was aware of her long periods away from the office, as I could see her spending time in his office even while he was there.

[Privacy Statement](#) | [Terms of Use](#) | [Cookie Statement](#) | [About](#)
© NAVEX Global 2026. All rights reserved.