



Case

[Go to Compliance Hub](#)



- [Home](#)
- [Cases](#)
 - [All Cases](#)
 - [Cases by Tier](#)
 - [Tier - City of Las Cruces, NM Public](#)
 - [Case 496](#)
 - [General Case Info](#)
 - [Case Details](#)
 - [Follow-ups1](#)
 - [Assignments & Access](#)
 - [Participants2](#)
 - [Attachments](#)
 - [Synopsis](#)
 - [Case Notes](#)
 - [History](#)
- [Open New Case](#)
- [Assignments](#)
- [Analytics](#)
- [Admin](#)

Case 496-Safety Issues and Sanitation

[Reminders](#) [Join Chat](#) [Delete Case](#)

Opened

01/31/2026

Days Open

1

Last modified

02/02/2026

Intake Method

Hotline Web

Status

In Process

Alert Status

None

Case Details

[View Versions](#)

[New Translation](#)

Reported tier information

Case type:

Allegation

Intake method:

Hotline Web

Location

Organization/Building name:

City of Las Cruces, NM (Public)

Branch Number:

1

Location name:

City of Las Cruces Main

Location/Address:

City of Las Cruces Main - 1
700 North Main Street

City:

Las Cruces

State/Province:

NM

ZIP/Postal code:

88001

Country/Territory:

United States

Location Name:

City of Las Cruces Main

Reporter Information**Reporter anonymous:**

No

Reporter first name:

Barbara

Reporter last name:

Jones

Phone number:

575-556-9119

Email address:

barbiejones59@gmail.com

Contact availability:

Daytime hours

Case Information**Relationship to the Company or Organization?**

Customer

Please identify the person(s) engaged in this behavior:

Unknown Unknown - Person in charge of sanitation in City public areas

Do you suspect or know that a supervisor or management is involved?

Do Not Know / Do Not Wish To Disclose

Is management aware of this problem?

Do Not Know / Do Not Wish To Disclose

What is the general nature of this matter?

Deplorable condition of public restroom on Las Cruces and Water Street, during Saturday's public farmer's market,

Where did this incident or violation occur?

Public restroom on Las Cruces and Water Sts.

Please provide the specific or approximate time this incident occurred:

11 am on Saturday, January 31, 2026.

How long do you think this problem has been going on?

Don't know

How did you become aware of this violation?

It happened to me

Please identify any persons who have attempted to conceal this problem and the steps they took to conceal it:

The problem appears to have been ignored. Men's restroom had an "out of order" sign, one staff in women's restroom had a blanket thrown over the toilet.

Case Details:

I am shocked and embarrassed for my City to see the deplorable condition of the public restroom at Water and Las Cruces Sts. I was attending the Saturday Farmer's Market with an out-of-town guest when we needed to use the restroom. The only public restroom I am aware of, on Las Cruces and Water Sts., was in deplorable condition. The men's side had an "out of order" sign on the door, which was locked. The women's side, which has two stalls, had only one useable, as the Handicapped Accessible stall had a blanket thrown over the toilet. Several men were standing outside the women's side, waiting to be allowed in to relieve themselves...one commented he had seen other men peeing behind a nearby dumpster. There was also no soap or paper in the only operable women's stall. What a disgrace!

Legacy information

[Privacy Statement](#) | [Terms of Use](#) | [Cookie Statement](#) | [About](#)

© NAVEX Global 2026. All rights reserved.