



Case

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Opened

02/09/2026

Days Open

Less than 24 hours

Last modified

02/09/2026

Intake Method

Hotline Web

Status

In Process

Alert Status

None

Case Details

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Reported tier information

Case type:

Allegation

Intake method:

Hotline Web

Location

Organization/Building name:

City of Las Cruces, NM

Branch Number:

8

Location name:

Joint Utilities

Location/Address:

Joint Utilities - 8
680 N. Motel Blvd.

City:

Las Cruces

State/Province:

NM

ZIP/Postal code:

88007

Country/Territory:

United States

Location Name:

Joint Utilities

Reporter Information**Reporter anonymous:**

Yes

Case Information**Relationship to the Company or Organization?**

Employee

Please identify the person(s) engaged in this behavior:

Estela Saucedo - Deputy Director of Business Services
Sergio Monarrez - Rates Supervisor

Do you suspect or know that a supervisor or management is involved?

Yes

If yes, then who?

Estela is the deputy director and has allowed the behavior for over a year.

Is management aware of this problem?

Do Not Know / Do Not Wish To Disclose

What is the general nature of this matter?

Sergio receives special treatment from Estela when it comes to meeting goals, deadlines, and the time/attendance policy.

Where did this incident or violation occur?

At the utilities main building

Please provide the specific or approximate time this incident occurred:

it has happened for the whole budget cycle this year and last year, so October - March each year.

How long do you think this problem has been going on?

More than a year

How did you become aware of this violation?

I observed it

Please identify any persons who have attempted to conceal this problem and the steps they took to conceal it:

Estela has let a lot of his behavior slide and ignored it for a long time, she has made other staff take his workload since he doesn't know how to do his job and doesn't ask for help.

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Case Details:

Everyone at JU can tell Sergio just sits in his office all day, acting like he's the boss while his staff does everything for him. He's taken a bunch of time off right in the busiest part of the year for the accountants — budget season — so the rest of the team has to do twice the

work and even go over 40 hours a week to cover for him. It's killing the team's morale because everyone sees what's going on, but his boss, Estela, doesn't do anything. She just piles more work on the accounting staff to make up for Sergio. It's totally unfair and needs to stop right away.

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