



Case

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Case 520-Safety Issues and Sanitation
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Opened

08/09/2026

Days Open

Less than 24 hours

Last modified

08/10/2026

Intake Method

Hotline Web

Status

In Process

Alert Status

None

Case Details

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Reported tier information

Case type:
Allegation

Intake method:
Hotline Web

Location

Organization/Building name:
City of Las Cruces, NM (Public)

Branch Number:
1

Location name:
City of Las Cruces Main

Location/Address:
City of Las Cruces Main - 1
700 North Main Street

City:
Las Cruces

State/Province:
NM

ZIP/Postal code:
88001

Country/Territory:
United States

Location Name:
City of Las Cruces Main

Reporter Information

Reporter anonymous:
Yes

Case Information

Relationship to the Company or Organization?
Customer

Please identify the person(s) engaged in this behavior:
Adrienne Widmer - Utilities Director

Do you suspect or know that a supervisor or management is involved?
Do Not Know / Do Not Wish To Disclose

Is management aware of this problem?
Do Not Know / Do Not Wish To Disclose

What is the general nature of this matter?
Public Notice of Coliform finds

How long do you think this problem has been going on?

3 months to a year

How did you become aware of this violation?

Other

If other, how?

Public Notice

Case Details:

Received Public Notice in mail on 8/6/2026 about a positive coliform sample done in November 2025 with no follow-up testing done.

1. Public Notice is buried on city's website where the Consumer Confidence Reports are located. Hot topics on main page and Utilities main page show the scam that about water quality doorhangers. Therefore, some people think the public notice received in mail is a scam also. Seems like the city is trying to hide something.

2. Consumer Confidence Reports show no violations for microbiological contaminates for 2025. Please see uploaded report from NMED's website (or go there yourself) about the test done on November 6, 2025 where Ecoli was found at one testing site with no additional testing. That is a violation that was not noted on the confidence report.

3. Please see uploaded fact sheet from NMED which indicates steps to be taken if Ecoli is found. The last item indicates that if no subsequent testing is done (follow the asterisk) that the public is to be notified within 24 hours.

Perhaps the quantity of Ecoli found was a minor amount, but since protocol was not handled correctly and NMED had to even send a reminder two weeks later, that is very concerning. If the city can't handle a minor incident, what will happen if something major is found?

The other concern is that it appears like the city is trying to hide this from the public by burying the notice and keeping the scam front and center.

With the issues going around the country right now with our public water systems, I would like to see action taken correctly and swiftly.

Thank you for your time.

Legacy information